

## Privacy policy:

This privacy policy defines and informs you of the way in which EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN uses and protects the information you transmit to us, if applicable, when you use this site accessible from the following URL: [route- dartagnan.eu](http://route-dartagnan.eu)

Please note that this privacy policy may be modified or supplemented at any time by EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN, in particular to comply with any legislative, regulatory, jurisprudential or technological developments. In such a case, the date of its update will be clearly identified at the top of this policy. These modifications bind the User as soon as they are put online. The User should therefore regularly consult this policy on confidentiality and the use of cookies to be aware of any changes.

### I. PERSONAL DATA

In general, you can visit the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN website without providing any personal information about yourself. In any case, you are in no way obliged to transmit this information to EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN.

Nevertheless, if you refuse, you may not be able to benefit from certain information or services you have requested. In this respect, the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN may, in certain cases, ask you to provide your surname, first name, e-mail address, telephone number, company and position (hereinafter your "Personal Information"). By providing this information, you expressly accept that it will be processed by EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN for the purposes indicated in point 2 below and for the purposes stated at the end of each form.

In accordance with the General Data Protection Regulation adopted by the European Parliament on 14 April 2016, and with the amended Data Protection Act of 6 January 1978, EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN informs you of the following points:

#### 1. Identity of the data controller

The data controller is the company EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN, having its registered office at 1 Route de Pessan - 32000 Auch.

#### 2. Purposes of the treatment

EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN may process your Personal Information:

- a) for the purpose of providing you with the information or services you have requested (in particular: sending the Newsletter, commercial offers, White Book or requests for information); and/or
- b) for the purpose of collecting information to enable us to improve our Site, products and services (including the use of cookies); and/or
- c) to be able to contact you about various events relating to the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN, including product updates and customer support.

#### 3. Recipients

Your Personal Information will only be sent to the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN. This information, whether in individual or aggregate form, is never transmitted to a third party, notwithstanding the sub-contractors used by EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN. Neither EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN nor any of its subcontractors market the personal data of visitors and users of the Site.

#### 4. Shelf Life

Your Personal Information is kept by EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN only for the time corresponding to the purpose of the collection as indicated in 2 above, which in any case may not exceed 24 months (2 years).

#### 5. Computer Rights and Freedoms

You have the following rights concerning your Personal Information, which you can exercise by writing to us at the postal address mentioned in point 1 or by filling in the form opposite.

#### 6. Right of access and communication of data

You have the right to access your Personal Information.

However, due to the obligation of security and confidentiality in the processing of personal data incumbent on EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN, you are informed that your request will be processed on condition that you provide proof of your identity, by producing a scan of your valid identity document (in the event of a request via our dedicated electronic form) or a signed photocopy of your valid identity document (in the event of a request made in writing).

EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN informs you that it will be entitled, where appropriate, to oppose requests that are manifestly abusive (due to their number, repetitive or systematic nature).

To help you in your approach, if you wish to exercise your right of access by means of a written request to the postal address mentioned in point 1, you will find by clicking on the following link a model letter drawn up by the Commission Nationale de l'Informatique et des Libertés (the "CNIL").

<https://www.cnil.fr/fr/modele/courrier/exercer-son-droit-dacces>

#### 7. Right to rectify data

By virtue of this right, the legislation entitles you to request the rectification, updating, the blocking or deletion of data concerning you which may prove to be inaccurate, erroneous, incomplete or obsolete.

Also, you can define general and specific guidelines on the fate of personal data after your death. Where appropriate, the heirs of a deceased person may demand to consider the death of their relative and/or to make the necessary updates.

In order to help you in this process, in particular if you wish to exercise, on your own behalf or on behalf of one of your deceased relatives, your right of rectification by means of a written request to the postal address mentioned in point 1, you will find by clicking on the following link a model letter drawn up by the CNIL.

<https://www.cnil.fr/fr/modele/courrier/rectifier-des-donnees-inexactes-obsolètes-ou-perimees>

#### 8. Right of opposition

The exercise of this right is only possible in one of the following two situations:

- Where the exercise of this right is based on legitimate grounds; or
- When the exercise of this right is intended to prevent the data collected from being used for commercial prospecting purposes.

To help you in your approach, if you wish to exercise your right of opposition by means of a written request addressed to the postal address indicated in point 1, you will find by clicking on

the following link a model letter drawn up by the CNIL.

<https://www.cnil.fr/fr/modele/courrier/supprimer-des-informations-vous-concernant-dun-site-internet>

## 9. Response times

EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN undertakes to respond to your request for access, rectification or opposition or any other additional request for information within a reasonable period which may not exceed 1 month from receipt of your request.

## 10. Complaint to the competent authority

If you consider that EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN does not comply with its obligations regarding your Personal Information, you can address a complaint or a request to the competent authority. In France, the competent authority is the CNIL, to which you can send a request electronically by clicking on the following link:

<https://www.cnil.fr/fr/plaintes/internet>.

# II. COOKIE POLICY

The first time you connect to the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN website, you are warned by a banner that information relating to your browsing may be recorded in files called "cookies". Our policy on the use of cookies enables you to better understand the provisions we implement about browsing on our website. It informs you about all the cookies present on our website, their purpose (part 1.) and gives you the procedure for setting them (part 2.).

## 1. General information on cookies on the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN website

EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN, as the publisher of this website, may install a cookie on the hard disk of your terminal (computer, tablet, mobile phone, etc.) to guarantee you smooth and optimal browsing on our website.

"Cookies" are small text files of limited size that allow us to recognise your computer, tablet or mobile phone to personalise the services we offer you.

The information collected by means of cookies does not in any way allow you to be identified by name. It is used exclusively for our own needs to improve the interactivity and performance of our website and to send you content adapted to your interests. None of this information will be disclosed to third parties except with your prior consent or when disclosure of such information is required by law, court order or any administrative or judicial authority having jurisdiction.

To better inform you about the information that cookies identify, you will find below a table listing the different types of cookies that may be used on the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN's website, their name, their purpose and their storage period.

## 2. Setting your cookie preferences

You can accept or refuse the deposit of cookies at any time.

The first time you log on to the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN website, a banner briefly presents information about the deposit of cookies and similar technologies appears at the bottom of your screen. This banner warns you that by continuing your navigation on the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN website (by loading a new

page or by clicking on various elements of the site for example), you accept the deposit of cookies on your terminal. You are also deemed to have given your consent to the placing of cookies by clicking on the "X" icon to the right of the banner at the bottom of your screen.

Depending on the type of cookie in question, it may be necessary to obtain your consent to deposit and read cookies on your terminal.

a) Cookies exempt from consent

In accordance with the recommendations of the Commission Nationale de l'Informatique et des Libertés (CNIL), certain cookies are exempted from the prior collection of your consent insofar as they are strictly necessary for the operation of the website or have the exclusive purpose of allowing or facilitating communication by electronic means. These include session identifier cookies, authentication cookies, load balancing session cookies and cookies for customising your interface.

These cookies are fully subject to this policy insofar as they are issued and managed by EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN.

b) Cookies requiring your consent in advance

This requirement applies to cookies issued by third parties, which are referred to as "persistent" in that they remain in your terminal until they are deleted or expire.

As such cookies are issued by third parties, their use and storage are subject to their own privacy policies, which you will find a link to below. This family of cookies includes audience measurement cookies (in particular Google Analytics), advertising cookies and social network sharing cookies (in particular from Facebook, YouTube, Twitter and LinkedIn).

Audience measurement cookies compile statistics on the frequentation and use of various elements of the website (such as the content/pages you have visited). This data helps to improve the ergonomics of the EUROPEAN ROAD ASSOCIATION OF D'ARTAGNAN website. An audience measurement tool is used on this website:

Google Analytics, whose privacy policy is available at the following link:  
<https://policies.google.com/privacy?hl=fr>.

c) You have various tools for setting cookies

Most Internet browsers are configured by default to allow the deposit of cookies. Your browser offers you the opportunity to change these standard settings so that all cookies are systematically rejected or only some of them are accepted or rejected depending on their issuer.

**WARNING:** We draw your attention to the fact that refusing to deposit cookies on your terminal is nevertheless likely to alter your user experience as well as your access to certain services or functionalities of this website. Where applicable, EUROPEAN ASSOCIATION ROUTE D'ARTAGNAN declines all responsibility for the consequences of any deterioration in your browsing conditions that may occur because of your choice to refuse, delete or block the cookies necessary for the operation of the site. These consequences do not constitute damage and you cannot claim any compensation for this fact.

Your browser also allows you to delete existing cookies on your terminal or to notify you when new cookies are likely to be placed on your terminal. These settings have no impact on your navigation but make you lose all the benefit provided by the cookie.

Please read below to find out about the many tools available to you so that you can set the cookies placed on your terminal.

d) Setting up your Internet browser

Each Internet browser offers its own settings for managing cookies. To find out how to change your cookie preferences, you will find below the links to help on how to access your browser's cookie menu:

Chrome: <https://support.google.com/chrome/answer/95647?hl=fr>

Firefox: <https://support.mozilla.org/fr/kb/activer-desactiver-cookies>

Internet Explorer: <https://support.microsoft.com/fr-fr/help/17442/windows-internet-explorer-delete-manage-cookies#ie=ie-11>

Opera: <http://help.opera.com/Windows/10.20/fr/cookies.html>

Safari: [https://support.apple.com/kb/PH21411?viewlocale=fr\\_FR&locale=fr\\_FR](https://support.apple.com/kb/PH21411?viewlocale=fr_FR&locale=fr_FR)

For more information on the tools used to control cookies, you can consult the CNIL website: <https://www.cnil.fr/fr/cookies-les-outils-pour-les-maitriser>.